



MaineCare Denials and Appeals

If you have been denied MaineCare, or if your services have been reduced, you have the right to appeal. You might want to have an attorney help you with this process. Call the Legal Services for Maine Elders Helpline at 1-800-750-5353 to speak to an attorney for free.

Here are a few examples of why the State might reduce or deny your MaineCare coverage:

- Your in-home service hours have been reduced or eliminated following an assessment by a nurse assessor;
- Your in-home service hours have been cut off due to an inability to pay your monthly bill or “cost-of-care”;
- The state will no longer pay for your care in a nursing home or assisted living facility; or,
- You are being moved from a nursing facility to a different type of a facility (such as an assisted living facility or a residential care facility) following an assessment by a nurse assessor.

Resources

Legal Services for Maine Elders

If you are a Maine resident who is 60 or older and you have been denied MaineCare or received a reduction in your services, call the Legal Services for Maine Elders Helpline at: 1-800-750-5353 to talk to an attorney for free.

Area Agency on Aging

If you have any questions about Medicare or MaineCare, call your local Area Agency on Aging at 1-877-353-3771.

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